A Universal Precautions Approach

Community Partners
Resources and Policies

Health Literate Systems
Organization of Health Care

Delivery System Design
Health Information Systems
Self-Management Support
Shared Decision-making

Strategies for Health Literate Organizations

Apply Improvement methods
Improve written communication
Link to supportive systems
Engage patients as partners in care and improvement efforts
Improve verbal interaction

Informed, Health Literate, Activated Patient and Family

Productive Interactions

Prepared, Proactive, Health Literate Health Care Team

Improved Outcomes